

Troubleshooting Registration Issues

In order to register for NAYLE or any other training course, you MUST login to your my.scouting account that is linked to your current BSA membership. If you are a parent or guardian registering a youth, you will login to the youth's account, NOT THE PARENT ACCOUNT.

Logging into account

Make sure you are logging into the my.scouting account of the participant that is attending the course.

If you need assistance recovering your username or password, go to <https://my.scouting.org> and use the find username or find password option.

Current BSA Membership

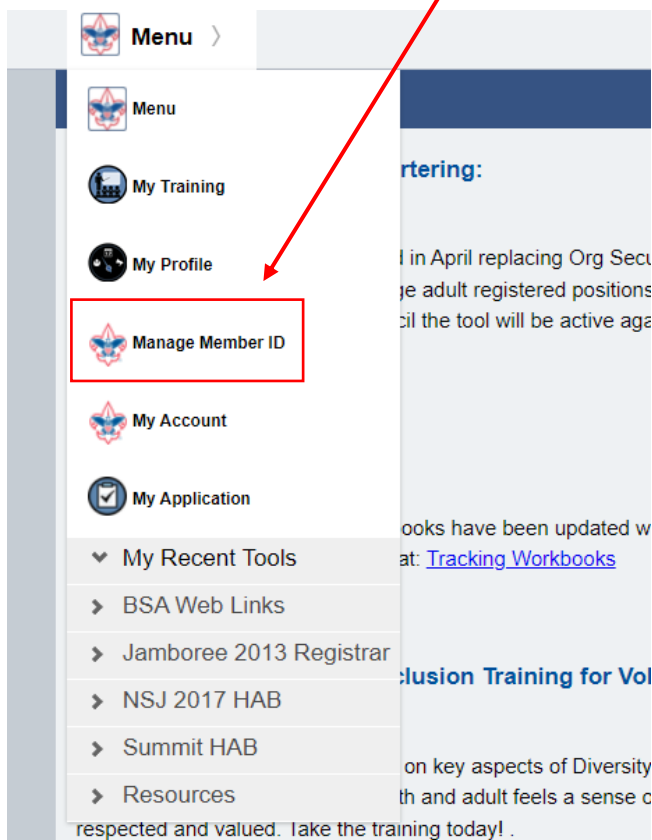
To register for a course, you must have a current BSA membership. If the BSA membership is expired or lapsed you will not be able to register for the course. If your BSA membership is expired, contact your council directly.

If you do not know your BSA membership # or expiration date you will need to contact your council directly.

Linking your BSA Membership to your account

Your BSA membership needs to be linked to your my.scouting account. To check to see if your BSA membership is linked, go to <https://my.scouting.org> and login to your account.

You will then go to Menu > Manage Member ID



If your current BSA membership is not showing, follow the prompts on the screen to link your current BSA membership to your account.

Please enter or select the council name in the drop down field. Then enter the Member ID associated to the council to add the Member ID. Setting or changing a Member ID to primary changes your role/permissions in my.Scouting requiring you to log out and log back in.

Manage Member ID

Council Name or Location Member ID

Member ID

Council
National Council, BSA 000

PRIMARY

Once you have your BSA membership linked to your my.scouting account you will go to the registration link and register for your course.

What if I'm unable to get registered?

Send an email with BSA membership #, my.scouting username, full name, and DOB to summit.program@scouting.org.

Thank you!